

# CLIENT SATISFACTION SURVEY

## TO OUR VALUED CLIENTS

In accordance with our accreditation with the Samaritan Institute (and because it's the right thing to do), we conduct Client Satisfaction Survey as part of our Quality Assurance program. The survey forms are available at 918 Ormsby Lane or you may download a copy from the website. You may bring in the survey form to the office, scan and email it, or just mail it. We ask that each client in current or recent therapy complete one survey at some point. Please know that all surveys are fully confidential and that, while we make composite (and de-identified) data available to the Samaritan Institute and to Third Party Payers requesting such data, we do not make client-specific results known to any entity outside the clinical staff at the Kilgore Samaritan Counseling Center. If you have any questions, please do not hesitate to call us at 502-327-4622. Thank you in advance for your valuable participation in our survey process.

Sincerely,

Ken Fleming  
Executive Director